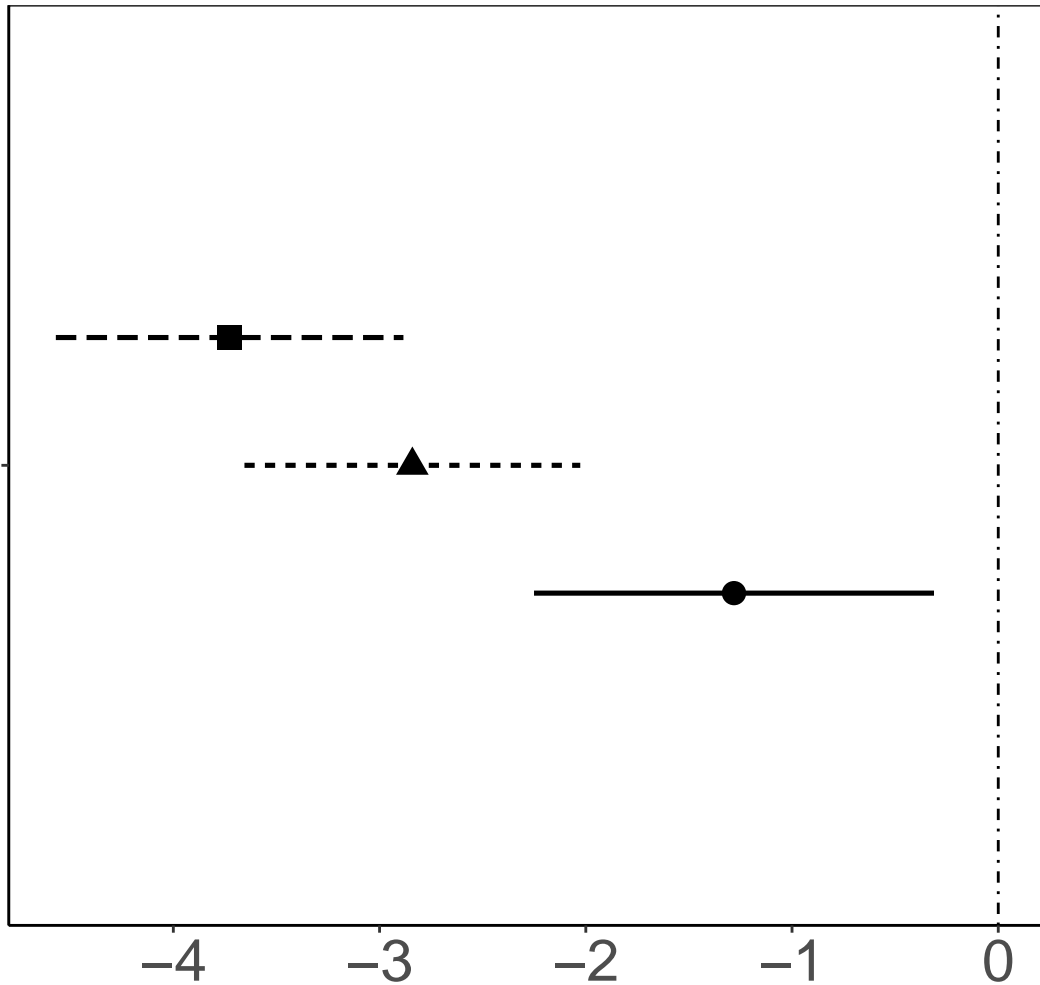


Service Provision



-4 -3 -2 -1 0

Change in % of Tweets

■ Month FEs ▲ Two-Way FEs ● Time Trend